

TEARMS AND CONDITIONS

1. Access to and use of Website www.bonaefidei.com and the products and services available through this Website (collectively, the "Services") are subject to the following terms, conditions and notices (the "Terms of Service"). By using the Services, you are agreeing to all of the Terms of Service, as may be updated by us from time to time. You should check this page regularly to take notice of any changes we may have made to the Terms of Service. Access to this Website is permitted on a temporary basis, and we reserve the right to withdraw or amend the Services without notice. We will not be liable if for any reason this Website is unavailable at any time or for any period. From time to time, we may restrict access to some parts or all of this Website.
2. This Website also contains links to other websites, which are not operated by BONAEFIDEI LONDON (the "Linked Sites"). BONAEFIDEI LONDON has no control over the Linked Sites and accepts no responsibility for them or for any loss or damage that may arise from your use of them. Your use of the Linked Sites will be subject to the terms of use and service contained within each such site.
3. You must not misuse this Website. You will not: commit or encourage a criminal offence; transmit or distribute a virus, trojan, worm, logic bomb or post any other material which is malicious, technologically harmful, in breach of confidence or in any way offensive or obscene; hack into any aspect of the Service; corrupt data; cause annoyance to other users; infringe upon the rights of any other person's proprietary rights; send any unsolicited advertising or promotional material, commonly referred to as "spam"; or attempt to affect the performance or functionality of any computer facilities of or accessed through this Website. Breaching this provision would constitute a criminal offence under the Computer Misuse Act 1990. BONAEFIDEI LONDON will report any such breach to the relevant law enforcement authorities and disclose your identity to them.
4. We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of

this Website or to your downloading of any material posted on it, or on any website linked to it.

5. The use of automated systems or software to extract data from this Website for commercial purposes, ('screen scraping') is prohibited without license.
6. The intellectual property rights in all software and content made available to you on or through this Website remains the property of BONAEFIDEI LONDON and are protected by copyright laws and treaties around the world. All such rights are reserved by BONAEFIDEI LONDON and its licensors. You may store, print and display the content supplied solely for your own personal use. You are not permitted to publish, manipulate, distribute or otherwise reproduce, in any format, any of the content or copies of the content supplied to you or which appears on this Website nor may you use any such content in connection with any business or commercial enterprise.
7. You shall not modify, translate, reverse engineer, decompile, disassemble or create derivative works based on any software or accompanying documentation supplied by BONAEFIDEI LONDON. No licence or consent is granted to you to use these marks in any way, and you agree not to use these marks or any marks which are colourably similar without the written permission of BONAEFIDEI LONDON. In General
8. By placing an order you are offering to purchase a product on and subject to the following terms and conditions. All orders are subject to availability and confirmation of the order price.
9. Dispatch times may vary according to availability and any guarantees or representations made as to delivery times are subject to any delays resulting from postal delays or force majeure for which we will not be responsible. Please see our Delivery Charges notice for further information.
10. In order to contract with BONAEFIDEI LONDON you must be over 18 years of age and possess a valid credit or debit card issued by a bank acceptable to us or have a valid PayPal account. BONAEFIDEI LONDON retains the right to refuse any request made

by you. If your order is accepted we will inform you by email and we will confirm the identity of the party which you have contracted with. This will usually be BONAEFIDEI LONDON or may in some cases be a third party. Where a contract is made with a third party BONAEFIDEI LONDON is not acting as either agent or principal and the contract is made between yourself and that third party and will be subject to the terms of sale which they supply you. When placing an order you undertake that all details you provide to us are true and accurate, that you are an authorised user of the credit or debit card used and PayPal account, to place your order and that there are sufficient funds to cover the cost of the goods. The cost of foreign products and services may fluctuate. All prices advertised are subject to such changes. Please be aware that some of the goods sold through our Websites may not be suitable for children under 18 years of age, so please take extra care when purchasing goods as gifts, for under 18's.

11. When you place an order, you will receive an acknowledgement e-mail confirming receipt of your order. This email will only be an acknowledgement and will not constitute acceptance of your order. A contract between us for the purchase of the goods will not be formed until your payment has been approved us and we have debited your credit or debit card or your PayPal account.

12. Whilst we try and ensure that all details, descriptions and prices which appear on this Website are accurate, errors may occur. If we discover an error in the price of any goods which you have ordered we will inform you of this as soon as possible and give you the option of reconfirming your order at the correct price or cancelling it. If we are unable to contact you we will treat the order as cancelled. If you cancel and you have already paid for the goods, you will receive a full refund. Where applicable, prices are inclusive of VAT. Delivery costs will be charged in addition; such additional charges are clearly where applicable and included in the 'Total Cost'.

13. The Service may contain typographical errors or other errors or inaccuracies and may not be complete or current. We therefore reserve the right to correct any errors, inaccuracies or omissions and to change or update information at any time without prior notice. We reserve the right to refuse to fill any orders that you may place based on information on the Service that may contain errors or inaccuracies, including, without limitation, errors, inaccuracies or out-of-date information regarding pricing, shipping, payment terms, or return policies.
14. Upon receiving your order we carry out a standard pre-authorisation check on your payment card or PayPal account to ensure there are sufficient funds to fulfil the transaction. Goods will not be dispatched until this pre-authorisation check has been completed. Your card or PayPal account will be debited once the order has been accepted.
15. From time to time, we may offer promo codes which may apply to any, or certain specified purchases made through the BONAFIDEI LONDON Website. Each Promo Code will be subject to specific terms & conditions specified at the time the promo code is issued (including the length of time to use the code) in addition to those mentioned in these Terms of Use.
- There are two ways of receiving a promo code:
 - We may send one to you via email
 - From time to time, we may offer promo codes on the BONAEFIDEI LONDON Website that you can apply at checkout in order to receive a specific discount from us.
 - Only one promo code can be used against an order at any one time.
 - A promo code can't be applied to an order after that order has been placed.
 - If the promo code has expired, you won't be able to use it.
 - We can't accept any responsibility once we have given you a promo code and we are not obliged to provide you with a replacement if it gets lost and/or gets used by someone else as this will result in the promo code being cancelled.

- If a promo code is offered on the BONAEFIDEI LONDON Website and can't run properly because of fraud, tampering, technical errors or anything else that is beyond our control which affects the running, administration, security or fairness of the promo code, we reserve the right to cancel, modify or suspend the promo code.
- Promo codes are non-transferable and cannot be exchanged for cash.
- We reserve the right to amend these terms and conditions at any time.

16. The material displayed on this Website is provided without any guarantees, conditions or warranties as to its accuracy. Unless expressly stated to the contrary to the fullest extent permitted by law BONAEFIDEI LONDON and its suppliers, content providers and advertisers hereby expressly exclude all conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity and shall not be liable for any damages whatsoever, including but without limitation to any direct, indirect, special, consequential, punitive or incidental damages, or damages for loss of use, profits, data or other intangibles, damage to goodwill or reputation, or the cost of procurement of substitute goods and services, arising out of or related to the use, inability to use, performance or failures of this Website or the Linked Sites and any materials posted thereon, irrespective of whether such damages were foreseeable or arise in contract, tort, equity, restitution, by statute, at common law or otherwise. This does not affect BONAEFIDEI LONDON's liability for death or personal injury arising from its negligence, nor for fraudulent misrepresentation, misrepresentation as to a fundamental matter or any other liability which cannot be excluded or limited under applicable law.

17. You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it, but you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link from any website that is not owned by you. This Website must not be framed on any other site, nor may you create a link to any part of this Website other than the home page. We reserve the right to withdraw linking permission without notice.

18. Except where expressly stated to the contrary all persons (including their names and images), third party trade marks and images of third party products, services and/or

locations featured on this Website are in no way associated, linked or affiliated with BONAEFIDEI LONDON and you should not rely on the existence of such a connection or affiliation.

19. You agree to indemnify, defend and hold harmless ASOS, its directors, officers, employees, consultants, agents, and affiliates, from any and all third party claims, liability, damages and/or costs (including, but not limited to, legal fees) arising from your use this Website or your breach of the Terms of Service.

20. You agree to indemnify, defend and hold harmless BONAEFIDEI LONDON, its directors, officers, employees, consultants, agents, and affiliates, from any and all third party claims, liability, damages and/or costs (including, but not limited to, legal fees) arising from your use this Website or your breach of the Terms of Service.

21. BONAEFIDEI LONDON shall have the right in its absolute discretion at any time and without notice to amend, remove or vary the Services and/or any page of this Website.

22. If any part of the Terms of Service is unenforceable (including any provision in which we exclude our liability to you) the enforceability of any other part of the Terms of Service will not be affected all other clauses remaining in full force and effect. So far as possible where any clause/sub-clause or part of a clause/sub-clause can be severed to render the remaining part valid, the clause shall be interpreted accordingly. Alternatively, you agree that the clause shall be rectified and interpreted in such a way that closely resembles the original meaning of the clause /sub-clause as is permitted by law.

23. Complaints

If you have a complaint about BONAEFIDEI LONDON, please contact our Customer Care team here:

- via email: clients@bonaefidei.com
- via post to: Bonaefidei London Ltd. 71-75 Shelton Street, Covent Garden, London, England, WC2H 9JQ

In the unlikely event that our Customer Care team are unable to resolve your complaint, and you are still not satisfied following the conclusion of our complaints handling procedure, then you may refer your complaint to the Retail Ombudsman which is a certified Alternative Dispute Resolution Provider (www.theretailombudsman.org.uk). We will respond to any complaint referred to us by The Retail Ombudsman:

- via post to The Retail Ombudsman, 33 floor Euston Towers, 286 Euston Road, London, NW1 3DP (Tel: [+44 20 3540 8063](tel:+442035408063))
- via email to enquiries@theretailombudsman.org.uk

Or, you may be eligible to lodge your complaint on the EU Online Dispute Resolution platform which is available at www.ec.europa.eu/consumers/odr.

24. If you breach these conditions and we take no action, we will still be entitled to use our rights and remedies in any other situation where you breach these conditions.
25. These terms and conditions are to be construed in accordance with the laws of England and in the event of any dispute or claim associated with these terms and conditions, that dispute or claim shall be subject to the exclusive jurisdiction of the English courts.
26. The above Terms of Service constitute the entire agreement of the parties and supersede any and all preceding and contemporaneous agreements between you and BONAEFIDEI LONDON. Any waiver of any provision of the Terms of Service will be effective only if in writing and signed by a Directors of BONAEFIDEI LONDON.

27. As a reputable and trusted business committed to offering its customers high quality products, BONAEFIDEI LONDON recognizes its obligation to ensure that suppliers are operating ethically.

28. We expect our suppliers to consistently provide an environment which protects their employees' health and safety and basic human rights. All suppliers are expected to comply with their national employment laws and regulations with particular regard to:

- Minimum age of employment
- Freely chosen employment
- Health and safety
- Freedom of association and the right to collective bargaining
- No discrimination
- No harsh or inhumane treatment
- Working hours
- Rates of pay
- Terms of employment

BONAEFIDEI LONDON will never knowingly source stock from countries which are in breach of the above principles. We also look to our suppliers to instil these principles when dealing with their own supplier base. Because of the sometimes complex nature of our suppliers' supply chain, it is not always possible to monitor and control the conditions of each individual involved in the production of our products. However, as BONAEFIDEI LONDON continues to grow it recognises the importance of being proactive and doing everything within its power to support the rights of those involved in the manufacture of its goods.

Date: 7.7.2016

Terms and conditions were written and confirmed by directors of Bonaefidei London Ltd., 71-75 Shelton Street, Covent Garden, London, England, WC2H 9JQ, no. 10266683.

